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2017/18
Annual Community Report



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The Work of Our Organization: Our Mission, Vision, Values and Purpose

Mission

Inspiring excellence in early learning and child care.

Vision

The leading source of innovative supports for early learning and child care.

Purpose

The ECCDC exists so that early learning professionals are supported in offering children exceptional opportunities to grow, learn and develop and families are engaged and informed about early learning services.

Values

Collaboration • We work with like-minded organizations to respond to the emerging needs of the early learning and child care community.

Innovation • We are dedicated to pursuing the development of quality products and services that stimulate early learning in young children.

Leadership • We bring our courage, conviction and guidance to creating supports that nurture the healthy development of children.

Respect • We support, recognize and honour the early learning professional as pivotal to the healthy development of children.

Professionalism • We bring together knowledge and expertise to mentor those working in early learning and child care settings to be at their best.



Collaborating in the Spirit of Learning and Reflection

A Message from the ECCDC's Board Chair and Executive Director

The Early Childhood Community Development Centre continues to be inspired by the many stakeholders and partners that we have the privilege to work alongside in supporting children and families across Niagara and beyond.

It was a busy year rethinking our services to ensure alignment with our organizational values, research-based practices, and new approaches through the lens of *How Does Learning Happen?* in times of continued transition with the *Child Care and Early Years Act, 2017* and the roll out of EarlyON Centres. Our focus throughout the year continued to be expanding our community outreach to better serve early learning professionals, enhancing the innovation of quality resources in early learning, increasing opportunities for coaching and support for early learning professionals, providing quality professional learning experiences for the early learning community, and strengthening our organizational capacity to enable growth in services.

Throughout the year we had the opportunity to reconsider new hours of operation in the resource lending library, providing more evening hours during the week, and greater flexibility to accommodate the busy schedules of early childhood educators. We also transformed the beautiful stuff store into a loose parts swap shop and are looking to our educator friends with recycled bits to help us continue to stock this area with no-cost beautiful items that may be passed amongst educators to support them in designing brilliant early learning spaces. This year we experienced a large growth with our E-Store as we had the opportunity to design loose parts and provocation for learning kits for municipalities across the Province, helping them to stock their own resource libraries and classrooms. Or, in some communities, ensuring that Full Day early learning classrooms had a variety of natural loose parts and other materials to support the kindergarten curriculum. The on-site resource deliveries continued to be popular throughout the year with delivery requests increasing across Niagara.

Our Coaching and Mentoring Services Team investigated innovative strategies for supporting programs with indoor and outdoor environmental design, pedagogy and planning, team building, and transitions. We were excited to continue to support the development of naturalized playspaces throughout Niagara and across the Province through our one-to-one coaching support and for the roster of speakers we brought to Niagara to share their nature expertise, including: connecting to nature pioneer, Rusty Keeler; and author of Balanced and Barefoot, Angela Hanscom.

Collaborating in the Spirit of Learning and Reflection

We were thrilled to have so many educators from across the province join us in Niagara for many innovative professional learning opportunities or request our Team to visit their community to offer training.

The ECCDC takes great pride in being a Coordinating Agency for Roots of Empathy in Niagara. Having the pleasure and privilege of working with Mary Gordon's International Office in coordinating such an important program to support children's emotional well-being brings us so much inspiration. Each year's Baby Celebration honours the youngest teachers; our Roots of Empathy Babies who share so many teachable moments to hundreds of children who have the opportunity to engage in the Roots of Empathy Program.

While it was a busy year, we were honoured to have worked alongside each of you in supporting Ontario's early learning transformation. We look forward to another year of *Collaborating in the Spirit of Learning and Reflection*.



Kim Cole ECCDC Board Chair



Lorrey Arial Bonilla ECCDC Executive Director

The ECCDC has enabled me to gain access to great information through their professional development workshops. The array of topics and the progressiveness of their chosen authors and speakers challenge my thinking and help to enrich my practice. The ECCDC staff are well informed and it has been a pleasure getting to know them. Thank you for continuously helping to enrich early childhood settings and educators' daily practice.

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The ECCDC is an amazing organization with wonderful educators who are very helpful, knowledgeable and personable.

You all do an amazing job!

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A Dedicated Team

Board of Directors

Kim Cole, Board President
Kristine Dionne, Vice-President
Debbie Bent, Secretary/Treasurer
Lorrey Arial Bonilla, Ex Officio
Donna Dalgleish, Director
Shelley Fehrman, Director
Jackie Kerry, Director
Dean Stunt, Director

Staff Members

Patricia Couroux, Coaching and Mentoring Services
Coordinator • 3 years

Darlene Drouin, Information Systems Administrator • 9 years

Shari Hill, Early Learning & Child Care Resource Consultant • 9 years

Natalie Lane, Early Learning & Child Care Program

Consultant • 1 year

Stephanie Matthews, Early Learning & Child Care Resource

Lorrey Arial Bonilla, Executive Director • 22 years

Cheryl McMillan, Finance & I.T. Infrastructure Manager • 23 years Jennifer Mosher, Early Learning & Child Care Resource Consultant • 11 years Kelly Rempel, Early Learning & Child Care Resource Consultant - Training and Events • 8 years

Julie Thompson, Publications Administrator & Confidential Secretary • 18 years

Hayley Tonner, Early Learning and Child Care Resource Consultant • 7 months

Ginette Wilson, Early Learning & Child Care Trainer • 4 years

Students and Volunteers

The ECCDC welcomes students and volunteers who are looking for fulfilling experiences in supporting our services and in sharing in dialogue around new approaches and innovative supports for the early learning sector.



Awards of Excellence 2017

Consultant • 4 years



Thank You to Our Funders and Donors

Our Primary Funder

Niagara Region Children's Services



Our Project Funders

Roots of Empathy International Office, Kiwanis Clubs of Niagara, Louise Kool and Galt, Niagara Community Foundation, Ontario Trillium Foundation, Lawson Foundation, Human Resources and Skills Development Canada, Service Canada, Canada Summer Jobs, Ministry of Education



















The ECCDC is a phenomenal community support! They provide educational resources and workshops that are current and state of the art. They provide so many opportunities for the community to come together as a united front in support of providing the best environments and optimal learning for children. We are so fortunate to have ECCDC as we continue our journey of providing stellar quality child care to the children and families in our community.



Stakeholder Survey Results

The ECCDC distributed a stakeholder survey on May 1, 2018 to assess our services from April 1, 2017 to March 31, 2018. The following is a snapshot of the feedback from survey respondents.



62.1% were from Niagara Region while the remaining 37.9% were from out of Niagara.



reported that they consider the ECCDC as the "go to" source for cutting edge tools, resources and specialized equipment to support program excellence.



reported engaging in ECCDC's services once a month or more.



who had used ECCDC's environmental design and curriculum planning supports within the year reported the services as being accessible or very accessible.



reported that being involved in ECCDC's services and supports believe they make them more confident and effective.



Those who attended ECCDC professional learning opportunities throughout the year reported a 87% effectiveness rating for advertised training and 84% for training sessions customized specifically to their teams.



Those who used our resource lending library reported an 86% effectiveness rating for the resource materials and an 83% effectiveness rating for the learning café and specialized equipment.



Those who received support through our coaching and support services including curriculum and pedagogy support, environmental design services, etc., reported an 83% effectiveness rating.



who used ECCDC services and supports reported that being involved in the ECDC contributes to them being a more informed early learning professional.



Community Planning

Our Executive Director and/or staff team participates on the following committees to support ongoing planning across Niagara's early learning sector.

- Niagara Children's Planning Council and Affiliate Pillar Committees
- Quality Child Care Niagara Advisory Committee
- Niagara Child Care Sector Executive Committee
- Niagara College Early Childhood Education Program Advisory Committee
- Niagara's Early Learning and Child Care Awards of Excellence Planning Committee
- Niagara Emergent Literacy Consortium
- Niagara Infant Mental Health Advisory Committee
- Niagara Fathering Network
- Young Children Priority First with the Kiwanis Clubs of Niagara
- Niagara's Collaborative Training Coalition
- Comité de la petite enfance

ECCDC's Group Members

A Child's Worlds Family Child Care Services of Niagara: ACW Child Care - Country Kids; ACW Child Care - Early Learning - Connaught; ACW Child Care - Early Learning - Ferndale; ACW Child Care - Early Learning - Riverview; ACW Child Care - First Friends; ACW Child Care - Forestview; ACW Child Care - Glenridge Hill; ACW Child Care - Lookout Ridge; ACW Child Care - Niagara Community; ACW Child Care - Oakwood; ACW Child Care - Ross; ACW Child Care - Tiny Travellers; ACW Child Care - Wellington Heights; ACW Child Care - Woodlawn; ACW Child Care / Early Learning - Princess Margaret; ACW Child Care/ Early Learning - John Brant; ACW Child Care/ Early

- Learning Kids World; ACW Early Learning Cherrywood Acres; ACW Early Learning - McKay; ACW Early Learning - Sacred Heart; ACW Early Learning - St. Andrew; ACW Early Learning - Stevensville; ACW Early Learning - Twenty Valley
- Boys & Girls Club of Niagara: Kids First Daycare; Kids First Child Care Centre 2; Kids First Child Care Centre 3; Kids First Child Care Centre 4; Kids First Child Care Centre 5; Kids First Child Care Centre 6; Boys & Girls Club of Niagara - Fort Erie Club; Boys & Girls Club of Niagara - Niagara Falls Centre; Boys & Girls Club of Niagara - St. Catharines Club
- Child's View Co-operative Child Care Services Corporation: Grandview Community Daycare; Lakeview Before & After School Program; Lakeview Community Day Care Co-operative
- Family & Children's Services of Niagara: Bunting Child Care Program; Western Hill Child Care Centre; Family & Children's Services (FACS) - St. Catharines; Family & Children's Services (FACS) - Welland; Family & Children's Services (FACS) -Niagara Falls; EarlyON - Fenwick; EarlyON - Grimsby; EarlyON - South Pelham; EarlyON - Welland; West Niagara Resource Consultant Program
- Kidzdome Preschools: Kidzdome Preschool; and Kidzdome Preschool - Nelles
- La Boîte à soleil Co-operative Inc.: Dalewood; Empress; Fitch; La Marsh; L'Héritage; Nouvel Horizon; and Saint Joseph
- Garden City Nursey School: Nelphant Toddler Program; and Nelephant Casa Program
- Niagara Catholic District School Board EarlyON: EarlyON Father Hennepin Catholic School; EarlyON - MacBain Community Centre; EarlyON - Mary Ward Catholic School

ECCDC's Group Members continued

- Niagara Region Children's Services: Branscombe Early Learning and Family Centre; Fort Erie Regional Child Care Centre; Port Colborne Regional Child Care Centre; St. Catharines Regional Child Care; Welland Regional Child Care Centre; Resource Teachers for Children with Special Needs; Niagara Region Children's Services -Program Support; Niagara Region Home Child Care Practitioners
- Parents Peace of Mind East; Parents Peace of Mind - Henley House; Parents Peace of Mind - West
- Strive Niagara: Blessed Mother Teresa House; Branscombe Early Learning Centre & Parenting Centre; CAPC Niagara Brighter Futures - Welland Site; CPNP Healthy from the Start - St. Catharines Site; CPNP Healthy from the Start - Welland Site; Greendale Before and After School Care; Notre Dame Elementary Before & After School Program; Pine Grove Child Care; Quaker Before and After School Care; Sven H. Dohnberg Centre; Welland Parent Child Care Centre
- Valleyway Day Care Centres: Valleyway Day Care Centre; Valleyway Day Care Centre - Mary Ward; Valleyway Day Care II - St. Ann's
- Way to Grow Daycare Inc.: Way to Grow Daycare St. Catharines (Hartzel); Way To Grow Daycare - St. David's; Way To Grow Daycare - Smithville; Way To Grow Daycare - St. Nicholas; Way To Grow Pelham; Way To Grow St. Catharines (Arlington)
- YMCA of Niagara/OEYC St. Catharines: Alexander Kuska School; Assumption School; Canadian Martyrs School; Cardinal Newman School; Carleton School; Central School; College Street School; Crossroads School; Durdan/Loretto Centre; Father Fogarty Centre; Father Hennepin School; Glendale School; Glynn A. Green Centre; Gracefield School; Grapeview Centre; Harriet Tubman School; Holy Name School; Jacob Beam School; Jeanne Sauve School; Lockview School; Mother Teresa School; Oakridge; Orchard Park School; Our

Lady of Fatima School - Grimsby; Our Lady of Fatima School - St. Catharines; Park School; Parnall School; Pine Grove School; Port Weller School; Power Glen School; Prince Philip School; Senator Gibson School; Smith School; Smithville; St. Alexander School; St. Alfred School; St. Ann School; St. Anthony School; St. Charles School; St. Denis School; St. James School; St. John School; St. Joseph School; St. Mark School; St. Peter School; St. Philomena School; St. Vincent de Paul School; Walker Family Centre; Westdale School; William Hamilton Merritt School; EarlyON - Bunting Road; EarlyON - Grantham; EarlyON - Thorold; EarlyON - Walker Family YMCA

- ABC Day Care
- Anna's Day Care
- Au Coin des Petits Centre Prescolaire
- Autism Ontario Niagara Region Chapter
- Beacon Christian School
- Beacon Christian School Preschool
- Beamsville Early Learning & Child Care Centre
- Bethlehem Housing & Support Services
- Beyond Montessori School Inc
- Boyuan Children's Home
- Brilliant Furtures Montessori
- Canadian Martyrs Catholic Elementary School
- C. Sisters of the Sacred Hearts Children's Day Care
- Community Living St. Catharines Preschool Services
- Community Living Welland Pelham Children's Services
- Ecole elementaire catholique Notre-Dame-de-la-Jeuness
- Ecole elementaire catholique Immaculee-Conception
- DSBN Curriculum Support Services & EarlyONs
- Fonthill Montessori Preschool
- Fort Erie Co-operative Preschool

ECCDC's Group Members continued

- Fort Erie Native Friendship Centre/Aboriginal Headstart
- Glendale Day Care Centre Grapeview Day Care
- Great Lakes Christian Preschool
- Grimsby Co-op Preschool
- Heartland Forest Nature Experience
- John Brant Public School
- Julie Christiansen Counselling & Psychotherapy
- Kids & Company Wee Care Daycare
- Kids Kastle Co-op
- Kids Place
- La Petite Etoile De Niagara Inc
- Les Coccinelles Zélées
- Le centre educatif les P'tigroux Inc.
- Loretto Catholic Elementary School
- MAC Niagara Islamic School
- Maple Crest Early School
- Mini Retreat
- Niagara Area Homeschool Group
- Niagara Children's Centre Infant & Preschool Services
- Niagara Nursery School & Child Care Centre
- Niagara Region Public Health Infant & Child Development
- Niagara Support Services Preschool Services
- North End Co-op Preschool
- Park Public School
- Parnall Public School
- Port Dalhousie Nursery School
- Power Glen Early Learning & Child Care
- Preschool Central
- Prince Philip Public School
- Richmond Street Public School
- Rosalind Blauer Centre for Child Care

- St. Andrew Catholic Elementary School
- St. Anthony Catholic Elementary School
- St. Catharines Home Child Care Network
- St. Charles Catholic Elementary School
- St. David's Nursery School
- St. David's Public School
- St. James Catholic Elementary School
- St. John ESL for Childcare Students
- St. Michael Catholic Elementary School
- St. Thomas Children's Day Care
- Stamford Green Day Nursery
- The Day Care Centre
- The Day Care Centre- A Special Place
- Thorold Community Child Care Services
- Top of the Ridge Day Care
- Trail Ridge Montessori Preschool
- Under the Rainbow Wakanioten Child Care
- Wee Watch Private Home Day Care
- Wheatley School

Our Other Planning Partners

- Association of Early Childhood Educators of Ontario
- Bethesda Services
- Bienenstock Natural Playgrounds
- Brock University
- Canadian Child Care Federation
- Centennial College/Centennial College Child Care Centre
- Centre de santé communautaire Hamilton/Niagara
- College of Early Childhood Educators of Ontario
- Conseil scolaire catholique MonAvenir

Our Other Planning Partners continued

- District School Board of Niagara
- Fort Erie Native Friendship Centre
- Gay Douglas and Associates
- Infant Mental Health Promotion, Toronto Sick Kids
- Kiwanis Clubs of Niagara
- Niagara Catholic District School Board
- Niagara College Canada
- Niagara Indigenous Children's Planning Council and affiliate organizations
- Niagara's Public Libraries
- Niagara Region, Children's Services and Public Health Department
- Niagara Regional Native Centre
- Pathstone Mental Health
- Speech Services Niagara

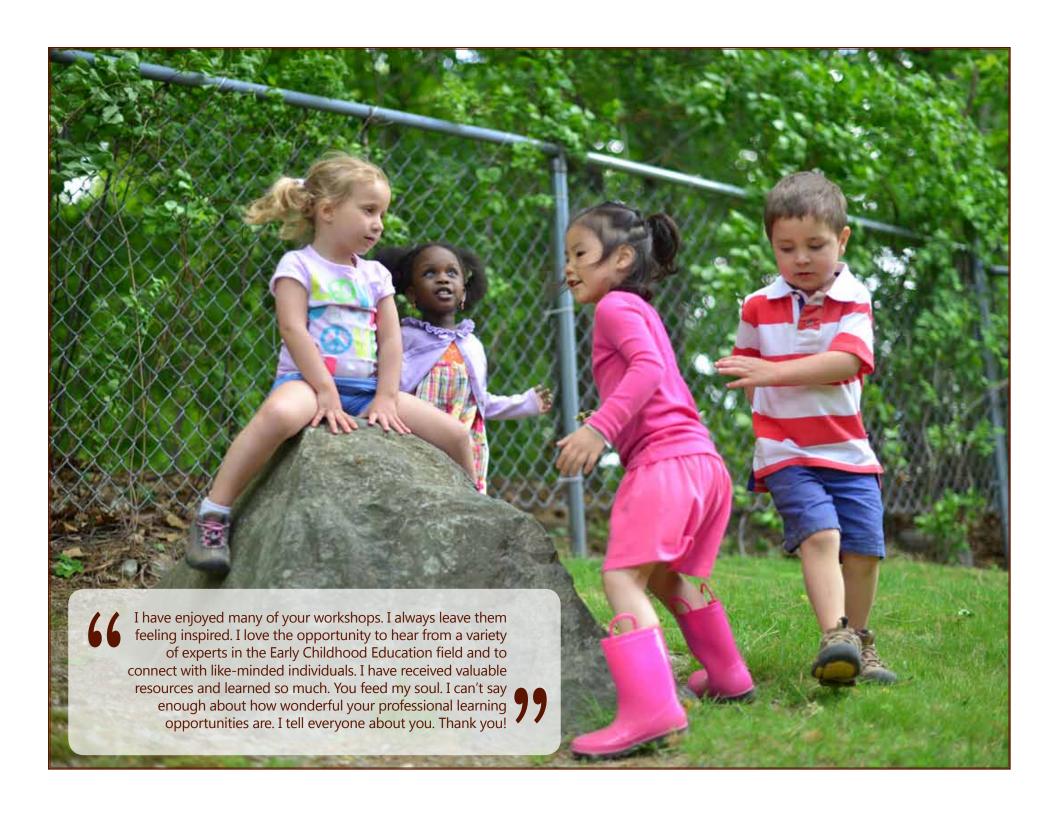


Customized Training provided was great and I was most impressed at the organization's ability to consult and plan the training collaboratively with us to meet the professional development goals of the session.

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The ECCDC is amazing and the staff are highly professional and very helpful at all times. My Resource Consultants love the resource consultant lending library -- so many valuable resources available to help support children with developmental needs in their child care settings.

"



Our Service Summary

Resource Lending Library Services and E-store



1,234 Resource Library Members

1,425 Visits to the Resource Lending Library

2,840 Innovative Resources available to borrow

4,749 Resource loans to Niagara Educators

283 New Provocation for Learning Kits with Loose Parts designed

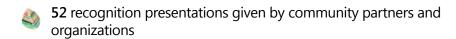
171 Educators were hosted during group tours

Professional Education and Learning

133 advertised and customized training sessions offered with 3,824 educators and administrators in attendance

Recognition and Celebration through Niagara's Early Learning and Child Care Awards of Excellence

331 Educators, Administrators, Volunteers and Supporters attended the Annual Awards of Excellence in November 2017 *Celebrating the Stars of Niagara's Early Learning and Child Care Community* sponsored by Louise Kool and Galt



64 local businesses sponsored the event or contributed to the silent auction

Innovative Coaching and Mentoring Services

281 visits to programs sharing curriculum and pedagogy resources to 689 educators

70 visits to programs offering a variety of coaching and mentoring services with **270** educators and administrators in attendance

13 Communities of Practice Sessions Offered to 226 educators

Quality Child Care Niagara Training and Program Visits

17 reflective Practice QCCN Sessions Facilitated to 1,137 educators, administrators and resource consultants

177 visits to programs to support the implementation of QCCN

473 educators were supported during the QCCN Program visits

Our Service Summary

Supporting the Early Learning and Child Care Sector with Recruitment



184 Job Postings



18,340 Job Posting views

Community Planning Infrastructure

The ECCDC contributes to the success of these community committees by providing professional administrative supports, which may include the maintenance of minutes, reports and file archives in Web-accessible formats, email distribution, document design, updating webpages and sending out community messages.

- The Niagara Child Care Sector Executive Committee
- The Inclusive Child Care Supports Committee
- The Niagara Infant Mental Health Advisory
- Niagara's Naturalized Play Spaces homepage
- Young Children Priority First

Helping to Inform the Early Learning and Child Care Sector

During the year, the ECCDC distributed close to 200 bulk emails on behalf of the Ministry of Education, Niagara Region Children's Services, Niagara Region Public Health, Niagara Child Care Sector Executive, Niagara Inclusive Child Care Supports Committee, and the Infant Mental Health Committee. These messages helped keep Niagara's early learning and care providers informed about new research, sector-wide changes and upcoming events.

Marketing and **Communications**

ECCDC Website



142,546 Visits to www.eccdc.org



781,413 Page Views



945 downloads of **ESTEEM** online



ECCDC Social Media 🕡 💟 📵







2,242 Individuals viewed ECCDC's facebook page daily

588 Average number of likes received on daily Facebook posts

668 Twitter Followers

292 Instragram Followers

Supporting Families in Finding Early Years Services through Parent Direct Niagara www.parentdirectniagara.ca

72.345 visits

210,675 Page Views

662 Parent Direct listing

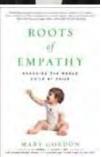
Our Service Summary

Did You Know that the ECCDC is a Coordinating Agency for Roots of Empathy?

- The Early Childhood Community Development Centre (ECCDC) is honoured to serve as the local Coordinating Agency for the International Roots of Empathy Program founded by Internationally Recognized Mary Gordon.
- Through the Roots of Empathy program respectful and caring relationships are fostered along with decreased levels of bullying and aggression and increased levels of social and emotional competency in children. Long term, Roots of Empathy also promotes responsible citizenship and responsive parenting.
- The ECCDC Roots of Empathy Team liaises on an annual basis with our partners at the District School Board of Niagara, the Niagara Catholic District School Board and other community agencies who host the Roots of Empathy program in their classrooms.
- Roots of Empathy holds a baby celebration each year to honour the newborns, families and Roots of Empathy Instructors for their dedication to fulfilling the Roots of Empathy mission.







I am grateful that we have the ECCDC as part of our community. I feel empowered as an educator when I can find information or resources to assist our program to be the very best it can be for the children and families that we serve. I appreciate the commitment of the ECCDC staff to serve the children, families, and educators in the Niagara Region.

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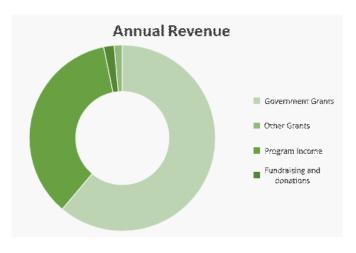
I appreciate how the ECCDC has transitioned the kits to fit with the Ontario Kindergarten curriculum expectations. Also, the Reggio approach is evident in the kits.

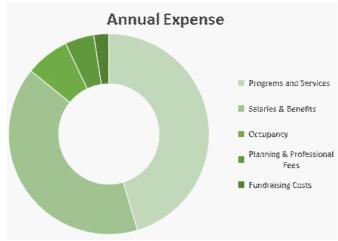
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2017/18 Financial Report

For the year ending March 31, 2018	
Revenues	
Government Grants	983,577
Programs and Services	572,577
Other Grants	22,923
Fundraising and donations	29,070
Total Revenues	1,608,147
Expenses	
Programs and Services	729,882
Salaries & Benefits	650,047
Occupancy	113,727
Planning & Professional Fees	75,401
Fundraising Costs	38,843
Total Expenses	1,607,900
Surplus to General Operating Fund	247

Auditors: Steinbachs & Chapelle, Niagara Falls. A complete set of audited statements is available upon request







Testimonials from Our Stakeholders

Professional Learning

"ECCDC is a great place and my staff and I will drive for almost 2 hours to attend training sessions whenever we can. The training you provide is current and very affordable."

Resource Lending Library

- "The staff are always very welcoming and friendly when I go to the ECCDC to borrow or return a kit. They are willing to help assist me with finding what I am looking for, showing me new products, and reaching out through email when something I am looking for becomes available."
- "I have been a member from the beginning of the ECCDC. It is great to see how the ECCDC has changed directions throughout the years to keep up with the changes in the field. I love the loose parts ideas and items available. This promotes the children's relative thinking. The parents in my program seem to enjoy them as well."
- "I love being able to utilize the resource kit delivery service. I live out of town and work over 40 minutes from my home, which makes having the delivery so wonderful and convenient."

- "ECCDC staff are always willing to go the extra mile to help you find the most appropriate resources to scaffold children's learning. They are knowledgeable about what different kits contain, and if asked, happy to set a certain one aside for your convenience."
- "I love coming to visit the ECCDC for their resource library. They have a variety of preschool kits that help enhance my program planning and my children love the activities and props. I live close enough that I try to go once a week to see what new kits they have. Thank you for providing these amazing provocations and materials!"



Testimonials from Our Stakeholders

Coaching and Mentoring Supports

- "The customized training that you provided for our staffing team had a huge impact. Many of the staff have incorporated the learning into their programs and continue to talk about and refer to the methods and activities that were provided during the training. Additionally, the Leadership series, which all our supervisory team attended, was excellent. All of us are integrating aspects of what we learned every day. You have provided us all with an ability to be more reflective of how and why staff work the way they do, and how our management styles impact and support their behaviours and practices."
- "The ECCDC offers a variety of quality services and resources. They are professional and dedicated to providing learning opportunities that support planning and individual growth. Niagara is fortunate to have such a rich resource!"
- "Our staff is very happy to be "in the know" with current and up to date information to not only enhance our program, but to keep all of our staff current with all the changes that are being made in the child care work force -- We thank you for being present and putting forth the effort to keep in contact with us and providing all the valuable information to us that you do."

Other Services

- "Staff have always been very accommodating for workshops that I have attended. I require modification of an office chair and location so that I may stand. They have been very kind and do whatever they can to help!! Thank you so much!"
- "Have been to a few workshops and have had ECCDC come to Toronto to run workshops for staff. I found that the service provided was very professional and the material was relevant and kept agency staff engaged through the day. I would highly recommend going to a workshop or hosting one with your agency."









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