

Dear child care provider,

Here in Children's Services, we're always working to find ways to work as efficiently as we can. In this frame of mind, we've made a change in the way we will be processing a Request for Resource or Behaviour consulting.

Beginning November 1, 2021, completed Children's Services RC/BC Referral Forms will be emailed directly to the Resource or Behaviour Consulting agency that supports your site. If you are unsure of the agency that supports your site, please contact [csreferrals@niagararegion.ca](mailto:csreferrals@niagararegion.ca). The Special Needs Resourcing agency will then assign a consultant and email the form to us at [csreferrals@niagararegion.ca](mailto:csreferrals@niagararegion.ca) for documentation, reporting and follow up.

The intention of this new process is to expedite the path from assessment to support. It is extremely important that all fields of the family section are completed as we will not be able to set them up in OCCMS without all of the information on the form.

Any questions or concerns you have going forward regarding resource or behaviour consulting should be directed to the [csreferrals@niagararegion.ca](mailto:csreferrals@niagararegion.ca) or contact Sharon Milne at 905-980-6000 ext. 3694.

