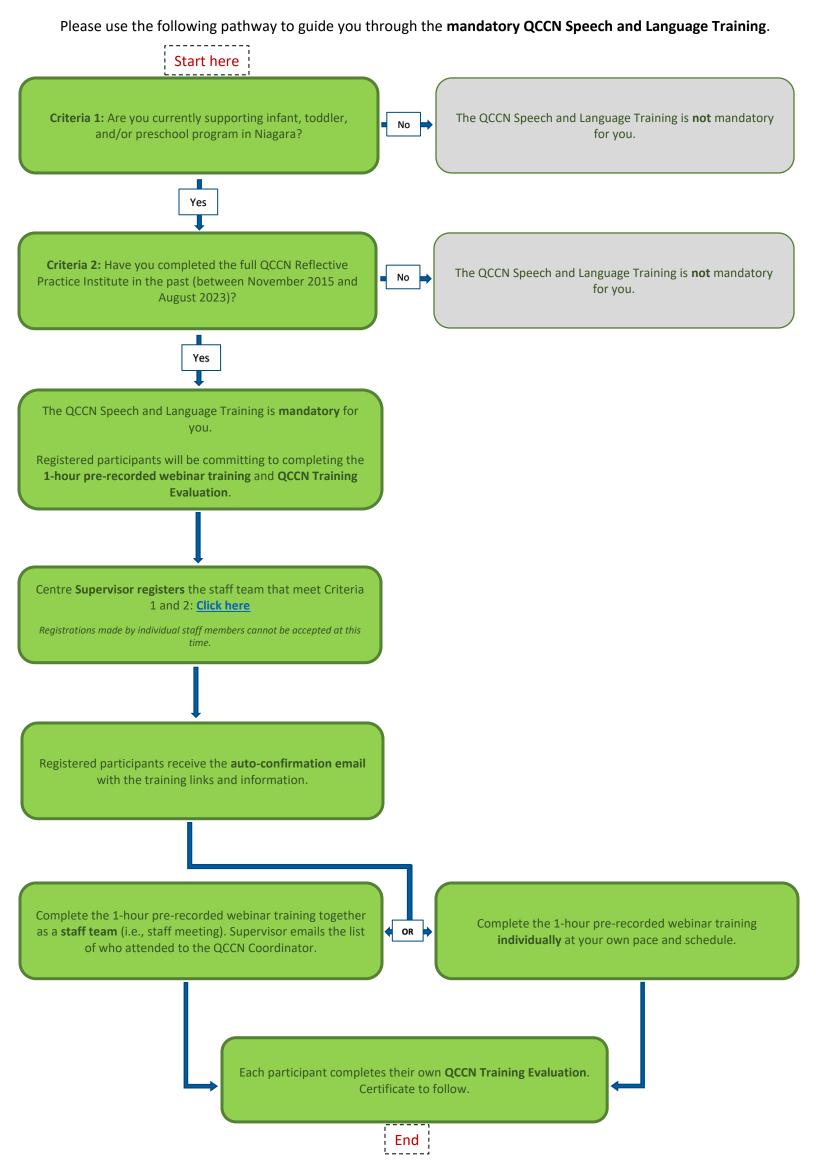
### Guide & FAQ for the mandatory QCCN Speech and Language Training



 $Note: \textit{If you did } \textbf{\textit{not}} \textit{ receive the auto-confirmation email, please check your junk mail.}$ 

### Guide & FAQ for the mandatory QCCN Speech and Language Training

### **Frequently Asked Questions**

#### 1) Who is this mandatory QCCN Speech and Language Training for?

Educators who are currently supporting infant, toddler, and/or preschool programs in Niagara and have completed the full QCCN Reflective Practice Institute in the past (between November 2015 to August 2023).

#### 2) Who can submit the registration?

For this training specifically, Supervisors are asked to register their staff team that meet both the criteria from Question 1.

#### 3) When is this mandatory QCCN Training available until?

Centres have from October 23, 2023 to October 21, 2024 to complete this training.

## 4) I have completed my full QCCN Reflective Practice Institute training in August 2023. Do I have to complete this QCCN Speech and Language Training?

Yes. QCCN Reflective Practice Institute training completed prior to September 2023 did not include the new QCCN Speech and Language Training.

## 5) Do I have to complete this mandatory QCCN Speech and Language Training if I recently completed the Rotation 2 (September 11 – December 11, 2023) QCCN Reflective Practice Institute training?

No. QCCN Reflective Practice Institute training offered anytime from September 2023 onwards includes the new QCCN Speech and Language Training.

## 6) What about Niagara College ECE students who graduated and are currently working in our program. Are they required to take this training as well?

It depends. If the student completed their full QCCN Reflective Practice Institute training at Niagara College before September 2023, then they are required to complete training as long as they meet both criteria from Question 1. Students that are currently completing the full QCCN Reflective Practice Institute training from September 2023 onwards will already have the new QCCN Speech and Language Training and will not be required to complete it again.

## 7) My Supervisor registered me for this mandatory training, but I did not receive the auto-conformation email. What do I do?

Please check your junk mail and also double check to make sure the email address was correct.

# 8) Staff who have been registered for this mandatory QCCN training would like to complete it together as a staff team. Can we do it during one our staff meeting?

Yes. We ask the Supervisor to keep a list of who was in attendance during the staff meeting and email the list to the QCCN Coordinator so we can ensure each staff's participation has been documented.

# 9) I have completed the 1-hour pre-recorded webinar training, but I didn't receive my certificate. Is there something else I have to complete?

In order to receive your certificate, participants are required to complete *both*; 1-hour pre-recorded webinar training <u>and</u> QCCN Training Evaluation.

# 10) Is this training mandatory for school age educators who may periodically support infant, toddler, and/or preschool age groups, and what about the admin team?

School age educators and the admin team are welcome to complete this training as they may find it beneficial as long as they have already completed the full QCCN Reflective Practice Institute training in the past.

#### 11) Are Resource Consultants required to complete this training?

Resource Consultants are welcome to complete this training as they may find it beneficial, especially with the online referral process information.