

Hello XXXX

Thank you for reaching out with additional questions.

Niagara Region Public Health has contacted all staff and children tonight that may have been exposed. If you have not received a call from Public Health your child is able to return to the child care centre. The centre is operational with the exception of the (insert group/room).

We follow specific guidelines regarding COVID-19 procedures set out by the Ministry of Education as well as Niagara Region Public Health. We are only able to share that it is an individual from our child care community that has tested positive.

I can assure you that groups of children are not mixed at any time during the day.

I have included Niagara Region Public Health website where you will find contact info. They have two options for contact, by phone or chat line.

[Niagara Region COVID-19 Info Line](#)

For additional information please check Niagara Region Public COVID links related to child care and your concerns.

[Child Care Reopens](#)

[Screening for Symptoms of COVID-19](#)

Please don't hesitate to reach out to the Supervisor or Public Health Directly if you have additional questions.

Respectfully,

Insert your name and contact information